

**Utah State Veterans Nursing Home
Advisory Board Meeting Minutes
November 20th, 2019**

1. Welcome

Chairman

Present board members; Dan Miller, Dave Phillips, Bart Davis, Frank Murdock, Daniel Prorok, and Jack Krammerer. Also Present, Berni Davis, Dennis McFall, Jeff Hanson and Jordan Halling

2. Approval of August 2019 Minutes

Frank motion, no corrections passed.

3. State Officer's Report

State Officer

Highlights of past quarter:

- Discussion of emergency equipment requested by Avalon, a trailer to store a 72 hour kit outside of the building. Purchasing new equipment of the kitchen, a oven and steamer and the new dishwasher that Avalon secured on lease.
- Discussed animals in the building, Frankie the tortoise and how they contribute so much to the quality of life.

4. Avalon Report

Jordan Halling

a. Special Resident Activities

Veterans day program was very successful, Thanksgiving with families had a great turn out. The annual Christmas party with the families was also a great event. Been doing weekly skiing with Wasatch Adaptive

b. Survey Updates

In the window for state survey, expect them in January

c. Customer Service - Pinnacle

Look very good, a lot of positive feedback.

d. Clinical/Operations Report

Falls always present a challenge, often one resident will fall multiple times, residents tend to be stubborn and not ask for help. They are getting GeoGuard, a device similar to an Apple Watch that will track rapid movement and change in elevation to track falls. May be up and running by the spring. Building is at a 99% occupancy, about 150 on the waiting list.

Staffing present another challenge, it is industry wide. Have hired a few RN's and those are working out. CNS's are good in the summer but as they go back to school in the fall must resort to Agency. Avalon has started an agency been going for about 2 months so it creates more consistency.

Res to Res is physical contact or emotional distress caused between two residents. It is reportable and typically occurs in the Hall of Hero's. The staff is working on learning patterns so they can redirect residents that don't mesh. There is a lot they do to decrease altercations. The state changed the reporting requirements. Dave asked if it's typically the same resident, Jordan answered that yes, typically the same 3 or 4 individuals. Bart would like to see a column on the clinical report that shows the # of people involved in the falls, so 20 falls in October involving 5 residents, for example.

e. Financial Report

Building is in good shape financially, buying new equipment: vital machines and higher value items.

5. Next Meeting – February 19th, 2020

Dennis announced it is his last meeting, he's working on grants but Jeff has taken over his role in relation to the homes and cemetery. Dennis thanks everyone for their friendship and willingness to serve on the board. They are good meetings, good discussion and he'll miss it. Dave thanked Dennis.

Discussed 5 star rating and how only 15% of SNF's nationwide have that rating.

6. Executive Committee Meeting

Chairman

a. New Business

Discussion of long term plan to replace this building and add more beds, the challenge with the federal formula for that and potentially a new location for the building.

b. Restricted Fund Review

State Officer

Helathy account, using of funds and discussion of fishing licenses, Wendover, State Fair.

8. Adjourn

Chairman